

EMPLOYMENT OPPORTUNITY ANNOUNCEMENT

DEPARTMENTS OF THE ARMY AND AIR FORCE
OFFICE OF THE ADJUTANT GENERAL
NORTH CAROLINA NATIONAL GUARD
HUMAN RESOURCES OFFICE
4105 REEDY CREEK ROAD
RALEIGH, NORTH CAROLINA 27607-6410

ANNOUNCEMENT #: ARNGT 04-198

OPENING DATE: 17 September 2004

CLOSING DATE: 18 October 2004

ANTICIPATED FILL DATE: 31 Oct 04

POSITION TITLE AND NUMBER

Supply Technician
PDCN 7019000, MD #: 1221-610

UNIT/ACTIVITY AND DUTY LOCATION

Combat Service Support Automation
Management Office (CSSAMO)
NCARNG, Raleigh, North

GRADE AND SALARY (Includes Locality Pay of 10.09%)

GS-2005-07 \$33,071.00 - \$42,993.00 per annum

EMPLOYMENT STATUS

Excepted Service

WHO CAN APPLY: The area of consideration for this announcement is the STATEWIDE. Applications will only be accepted from current Excepted employees of the North Carolina National Guard, current military members of the North Carolina National Guard and individuals who are eligible and willing to enlist in the North Carolina Army National Guard.

HOW TO APPLY: Interested applicants may apply by submitting an Application for Federal Employment (Standard Form 171), Optional Application for Federal Employment (Optional Form 612), resume or any other form of application. It is **REQUIRED** that the Knowledge, Skills and Abilities (KSA) listed below be addressed and attached to the application. The application and KSA Statement should be mailed to the North Carolina National Guard, ATTN: OTAGNC-HRO, 4105 Reedy Creek Road, Raleigh, NC 27607-6410. It must be received not later than the closing date or if mailed postmarked by the closing date. **NOTE: Information that must be provided when applying for a technician position is as follows: announcement number; name; address; telephone number; social security number, date of birth; citizenship; education; work experience; and other job-related qualifications. For more information, call 1-800-621-4136 ext. 6172/6431. Faxed or E-mailed copies will not be accepted.**

QUALIFICATION REQUIREMENT: Must have twelve months specialized experience which demonstrates that the applicant has acquired the below listed KSA's.

KNOWLEDGE, SKILLS ABILITIES (KSA'S)

Below are listed the KSA's for this position. Applicants must address each KSA individually in paragraph format by explaining any civilian and military work experience (with dates) that provided that KSA. It is required that this statement be attached to the application. Failure to do so will result in the applicant not being considered for this position. For more information or assistance, call 1-800-621-4136 ext. 6172/6431.

1. Knowledge of requisitions, supporting documents and reference material to perform material coordination.
2. Knowledge of established supply regulations, policies, procedures, and other instructions to perform assignments involving supply and automated systems issues.
3. Knowledge to conduct extensive and exhaustive searches for required information in order to construct records for logistical readiness improvement.
4. Knowledge of computer operating systems and hardware components/peripherals.
5. Knowledge of various STAMIS programs/systems.
6. Ability to follow verbal and written instructions in troubleshooting hardware and software problems.
7. Ability to manage/operate "help desk" functions and deal with a customer base population.

CONDITIONS OF EMPLOYMENT: 1. Occupants of this position must maintain continuous military membership in the North Carolina Army National Guard (NCARNG). NCARNG status (military grade, MTOE or TDA assignment, MOS/SSI, military unit) and experience must be entered on the application. The recommended applicant will not be approved for appointment until they occupy a compatible MOS in the NCARNG shown under Military Assignment on the reverse side of this announcement. 2. The applicant selected for this position will be required to participate in the Direct Deposit/Electronic Fund Transfer Program.

Announcement No ARNGT 02-198 (Cont).

MILITARY ASSIGNMENT: Assignment to a compatible Enlisted position in the NCARNG is mandatory. (MOS: 92A, 92Y, 92Z, 55B, 63B/D/H/S/W/Z, and 88N/Z)

EVALUATION FACTORS USED: Personal interviews, review of application and the KSA Statement.

PRINCIPLE DUTIES AND RESPONSIBILITIES: This position is located in the Army National Guard, Director of Logistics, Supply Management Branch. The primary purpose of this position is to provide technical/functional support for the implementation and utilization of automated supply systems and other Combat Service Support (CSS) systems within the state. Advises functional users in assigned CSS systems management and provides operator-level support for units/activities in the state. Reviews supply operational programs and associated automated support systems and as appropriate, develops automated system problem reports and/or engineer change proposals (ECPs) to improve supply system programs. Reviews and assists units/activities in the preparation of problem reports or ECPs developed. Assists the senior/lead systems analyst in the management of CSS systems software in the receipt, review, validation, distribution, and implementation of systems. Ensures assigned software/interim change packages (SCP/ICP) are applied in proper order. Installs, tests and evaluates CSS software. Maintains and manages the CSS resource library and the retrieval and disposal of CSS software. Identifies requirements, and assists in the management and coordination of CSS hardware systems and peripherals for the receipt, distribution, installation and replacement of systems. Performs systems review and user level assistance. Installs, tests and evaluates CSS hardware. Utilizes CSS hardware floats as appropriate and coordinates exchanges. With appropriate approval, performs organizational level hardware maintenance and selected direct support (DS) maintenance. Determines systemic problems during maintenance of the hardware, or in application software, and initiates corrective action. Provides user-level assistance on supply/CSS operations and automated systems utilization. Troubleshoots CSS operations and resolves operator problems identified. As appropriate, assists in training user personnel on new and established CSS automated systems. Provides technical assistance to functional users for the installation, start-up and operation of CSS computer systems and application programs. Assists units/activities with CSS automation continuity of operations (COOP) plan development and execution. Monitors the state automated CSS systems network, and as directed, performs fault isolation, problem resolution, and performance reporting. Performs other duties as assigned.

ADDITIONAL INSTRUCTIONS: 1. Applicants are requested to identify, on a separate sheet of paper, their race and national origin from one of the following categories; Male or Female; American Indian or Alaskan native; Asian or Pacific islander; Black, not of Hispanic origin; Hispanic; White, not of Hispanic origin. Submission of this information is voluntary and will be used in support of the NCNG Equal Employment and Affirmative Action Programs. 2. Participants in the Selected Reserve Incentive Program will be administered as prescribed by NGB Pamphlet 600-15. 3. A permanent change of station (PCS) will not be authorized for the individual selected for this position unless agreed upon in advance by HRO and a PCS order is prepared prior to effective date. 4. Males born on or after 1 January 1960 must be registered with the selective service in order to be considered for federal employment.

INFORMATION SUBMITTED WILL BE USED ONLY IN ACCORDANCE WITH THE PRIVACY ACT OF 1974

DISTRIBUTION: A, B, C-3, G-25, H-3, J-3, K-3, M, N-12, P-9, Q, W-2, Y-2, R: HRO-1, AGAV-1, AGCS-3, DCSANG-1, DCSLOG/G4-4, DCSOI-3, DCSPER-3, FMCB-2, IG-1, SCSM-1, SRAA-1, VCSOP-1