



Common Access Card (CAC)

Enterprise Email is Coming...

Be Prepared!

On or about 27 FEB 2013, AKO email will transition to the DOD Enterprise Email (EE) solution which will only be accessible by a CAC.

HOT TOPICS

Need a CAC reader?

- CAC readers were made available to unit supply sections for hand-receipt to Soldiers. Please see your unit supply to obtain a reader.

Can't remember / locked your CAC pin number?

- CAC Pin Reset Machines have been issued state-wide at various locations for easier accessibility. Please refer to [CPR Locations](#) to find the one nearest you.



Expired or Lost CACs?

- Expired or lost CACs are updated/replaced at DEERs/RAPIDS locations. A list of locations is at: <https://www.dmdc.osd.mil/rsl>.

AKO Helpdesk

For problems accessing either AKO email or Enterprise Email

1-866-335-2769

Option 2(AKO), then 2(AKO/DKO Support), then 3(Other)

Disclaimer: AKO will email Traditional Soldiers with migration instructions and will answer “email” questions/concerns. AKO will also post information and updates on the [AKO EE Transition](#) webpage.